### STATE ADMINISTRATIVE MANUAL

Supersedes Management Memo 99-15. State Payment Card Act,

Division 7, Title 1, Government Code, Chapter 2.6, Sections 6160 - 6166

# MANAGEMENT MEMO SUBJECT: STATE PAYMENT CARD ACT (AB 1374) REFERENCES: DATE ISSUED: 10/25/00 EXPIRES: 10/25/01 ISSUING AGENCY:

This Management Memo announces the final extension of Master Service Agreements (MSA) for debit and

DEPARTMENT OF GENERAL SERVICES

An agency can subscribe to one of these MSAs by initiating a subscription agreement with the vendor. Each subscription agreement may contain a particular set of terms and conditions that best meet the specific needs of each agency. These terms and conditions meet all laws, codes, regulations, and requirements of the State of California while not conflicting with the terms and conditions of the MSA.

credit card acceptance and processing. All five MSAs are extended through December 31, 2001.

Visa and MasterCard processing

State agencies may subscribe for Visa and MasterCard processing services from one of the three vendors listed below.

- American Heritage Bankcard / Imperial Bank
- Paymentech Merchant Services, Inc.
- Discover Financial Services, Inc. / First Data Merchant Services (FDMS)

The three Visa/MasterCard vendors listed above can provide processing (authorization, capture, and routing) for American Express Cards and/or Discover Cards. Subscribers must complete a separate subscription agreement and receive settlement directly from American Express and/or Discover Financial Services, Inc. under the terms and conditions of the proprietary MSAs.

### American Express and Discover processing

The following two vendors provide American Express or Discover Cards exclusively.

- American Express Travel Related Services
- Discover Financial Services, Inc.

More information may be found at the Department of General Services, Office of Fleet Administration's homepage located at <a href="www.ofa.dgs.ca.gov">www.ofa.dgs.ca.gov</a>. For questions or copies of the MSAs, please contact James Sapnaro at (916) 327-0038.

BARRY D. KEENE, Director
Department of General Services

Attachment

# Contact Information for Credit and Debit Card Master Service Agreements

# **American Express Travel Related Services**

Wayne L. Joseph American Express, Government Services 11271 Ventura Blvd., PMB 142 Studio City, CA 91604

Telephone: (888) 892-6607 FAX/Voice Mail: (888) 892-6607 E-mail: wayne.l.joseph@aexp.com

### American Heritage Bankcard/Imperial Bank NA

Ms. Barbara J. Harris Vice President American Heritage Bankcard 9310 Topanga Canyon Blvd., Suite 200 Chatsworth, CA 91311

Telephone: (818) 734-2910 FAX: (818) 734-2989 Barbara.harris@novainfo.com

### Paymentech Merchant Services, Inc.

Ms. Danine Lawrence Senior Territory Manager Paymentech Merchant Services, Inc. 2909 Old Oak Tree Way Rocklin, CA 95765

Telephone: (916) 435-0850

FAX: (916) 435-0125

E-mail: danine.lawrence@paymentech.com

# Discover Financial Services, Inc./First Data Merchant Services (FDMS) and Discover Financial Services, Inc.

Ms. Trudy Crawford Government Relations 2500 Lake Cook Road, 2E BB Riverwoods, IL 60015

Telephone: (800) 229-0058, Ext. 588

FAX: (909) 899-3451

E-mail: trudycrawford@discoverfinancial.com